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November 5, 2001

Ms. Magalie Roman Salas  
Secretary  
Federal Communications Commission  
445 Twelfth Street  
Room TW-A325  
Washington, D.C.

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NOV 5 2001

FEDERAL COMMUNICATIONS COMMISSION  
OFFICE OF THE SECRETARY

Re: CC Docket No. 88-2/Phase I; Installation and Maintenance Non-Discrimination Reports

Dear Ms. Salas:

Pursuant to the Bell Operating Company (BOC) Open Network Architecture (ONA) Amendment Order<sup>1</sup>, and BOC ONA Reconsideration Order<sup>2</sup> in CC Docket No. 88-2, Phase I, attached are an original and two (2) copies of the installation and maintenance non-discrimination reports for Southwestern Bell Telephone Company third calendar quarter of 2001.

Also included is a revision of the second calendar quarter of 2001. Changes were made to affiliate and non-affiliate due dates missed counts and percentages for coin orders.

Should you have any questions regarding this data, please call me at (202) 326-8842.

Respectfully submitted,

A handwritten signature in cursive script, appearing to read "Lianea Fox".

Attachments

No. of Copies rec'd 041  
DATE 11/5/01

<sup>1</sup> In the Matter of Filing and review of Open Network Architecture Plans, Memorandum Opinion and Order, 5 FCC Rcd 3103 (1990).

<sup>2</sup> In the Matter of Filing and Review of Open Network Architecture Plans, Memorandum Opinion and Order on Reconsideration, 5 FCC Rcd 3084 (1990).

ONA  
SOUTHWESTERN BELL TELEPHONE  
PROVISIONING  
3RD QTR, 2001  
SPECIAL SERVICES  
AFFILIATED

PAGE 1 OF 2 **RECEIVED**  
NOV 5 2001

FEDERAL COMMUNICATIONS COMMISSION  
OFFICE OF THE SECRETARY

	TOTAL ORDERS	1 AVERAGE INTERVAL	2 DUE DATE MISSED	2 % MISSED
	-----	-----	-----	-----
CIRCUIT SWITCHED LINE				
BUSINESS LINE NON	0	.00	0	.00
BUSINESS LINE DES	0	.00	0	.00
PBX	104	38.16	23	22.12
CENTREX	280	8.62	21	7.50
WATS	0	.00	0	.00
MOBILE	0	.00	0	.00
FEATURE GROUP A	226	19.81	18	7.96
FOREIGN EXCHANGE	34	113.50	4	11.76
COIN	1189	7.73	169	12.26
CIRCUIT SWITCHED TRUNK				
FEATURE GROUP B	0	.00	0	.00
FEATURE GROUP D	0	.00	0	.00
DID (TRUNK)	40	.97	11	27.50
DID (LINE)	0	.00	0	.00
PACKET SWITCHED SERVICES (X.25 AND X.75)				
PACKET DDD ACCESS	0	.00	0	.00
PACKET SYNCHRONOUS ACCESS	0	.00	0	.00
PACKET ASYNCHRONOUS	0	.00	0	.00
DEDICATED METALLIC				
PROTECTION ALARM	0	.00	0	.00
PROTECTION RELAYING	0	.00	0	.00
CONTROL CIRCUIT	0	.00	0	.00
DEDICATED TELEGRAPH TRUNK				
TELEGRAPH GRADE 75BPS	0	.00	0	.00
TELEGRAPH GRADE 150BPS	0	.00	0	.00
DEDICATED VOICE GRADE VOICE				
NON-SWITCHED LINE	0	.00	0	.00
VOICE SWITCHED LINE	2	3.00	1	50.00
VOICE SWITCHED TRUNK	0	.00	0	.00
VOICE AND TONE	0	.00	0	.00
DATA LOW SPEED	0	.00	0	.00
BASIC DATA/VOICE	3	1.00	2	66.67
PSNA-VOICE/DATA TIE TRUNK	0	.00	0	.00
SSN ACCESS-VOICE/DATA	0	.00	0	.00
SSN INTERMACHINE-VOICE/DATA	0	.00	0	.00
DATA EXTENSION-VOICE GRADE	3	1.00	2	66.67
PROTECTION RELAY-VOICE GRADE	0	.00	0	.00
TELEPHOTO AND FACSIMILE	0	.00	0	.00

1. The Average Interval is calculated from application date to completion date.
2. Due Date Missed includes only Company misses.

ONA  
SOUTHWESTERN BELL TELEPHONE  
PROVISIONING  
3RD QTR, 2001  
SPECIAL SERVICES  
AFFILIATED

PAGE 2 OF 2

	TOTAL ORDERS -----	1 AVERAGE INTERVAL -----	2 DUE DATE MISSED -----	2 % MISSED -----
DEDICATED PROGRAM AUDIO				
PROGRAM AUDIO 200-3500HZ	0	.00	0	.00
PROGRAM AUDIO 100-5000HZ	0	.00	0	.00
PROGRAM AUDIO 50 -8000HZ	0	.00	0	.00
PROGRAM AUDIO 50 -15000HZ	0	.00	0	.00
DEDICATED VIDEO				
TV CHANNEL 15KHZ	0	.00	0	.00
TV CHANNEL 5KHZ	0	.00	0	.00
DEDICATED DIGITAL				
DIGITAL VOICE CIRCUIT	0	.00	0	.00
DIGITAL DATA 2.4KBS	0	.00	0	.00
DIGITAL DATA 4.8KBS	0	.00	0	.00
DIGITAL DATA 9.6KBS	0	.00	0	.00
DIGITAL DATA 19.2KBS	0	.00	0	.00
DIGITAL DATA 56KBS	0	.00	0	.00
DIGITAL DATA 64 CCC KBS	44	11.30	5	11.36
DEDICATED HIGH CAPACITY DIGITAL				
1.544 MBS	35	9.86	2	5.71
3.152 MBS	0	.00	0	.00
6.312 MBS	0	.00	0	.00
44.736 MBS	48	6.10	1	2.08
GT 45 MBS	0	.00	0	.00
DEDICATED ALERT TRANSPORT				
DEDICATED DERIVED CHANNEL	0	.00	0	.00
DEDICATED NETWORK ACCESS LINK	0	.00	0	.00

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ONA  
SOUTHWESTERN BELL TELEPHONE  
PROVISIONING  
3RD QTR, 2001  
SPECIAL SERVICES  
NON-AFFILIATED

PAGE 1 OF 2

	TOTAL ORDERS	1 AVERAGE INTERVAL	2 DUE DATE MISSED	2 % MISSED
	-----	-----	-----	-----
CIRCUIT SWITCHED LINE				
BUSINESS LINE NON	0	.00	0	.00
BUSINESS LINE DES	261	7.15	39	14.94
PBX	3188	143.02	490	15.37
CENTREX	9542	54.79	1306	13.69
WATS	2	1.00	0	.00
MOBILE	0	.00	0	.00
FEATURE GROUP A	156	11.47	10	6.41
FOREIGN EXCHANGE	273	23.66	65	23.81
COIN	1480	6.02	50	2.80
CIRCUIT SWITCHED TRUNK				
FEATURE GROUP B	31	150.29	2	6.45
FEATURE GROUP D	1288	1,774.92	92	7.14
DID (TRUNK)	646	111.73	111	17.18
DID (LINE)	144	61.51	27	18.75
PACKET SWITCHED SERVICES (X.25 AND X.75)				
PACKET DDD ACCESS	0	.00	0	.00
PACKET SYNCHRONOUS ACCESS	0	.00	0	.00
PACKET ASYNCHRONOUS	0	.00	0	.00
DEDICATED METALLIC				
PROTECTION ALARM	161	6.29	12	7.45
PROTECTION RELAYING	0	.00	0	.00
CONTROL CIRCUIT	88	3.88	22	25.00
DEDICATED TELEGRAPH TRUNK				
TELEGRAPH GRADE 75BPS	0	.00	0	.00
TELEGRAPH GRADE 150BPS	0	.00	0	.00
DEDICATED VOICE GRADE VOICE				
NON-SWITCHED LINE	212	8.55	30	14.15
VOICE SWITCHED LINE	347	23.28	34	9.80
VOICE SWITCHED TRUNK	18	6.28	1	5.56
VOICE AND TONE	0	.00	0	.00
DATA LOW SPEED	68	4.49	8	11.76
BASIC DATA/VOICE	1054	42.96	173	16.41
PSNA-VOICE/DATA TIE TRUNK	154	8.99	10	6.49
SSN ACCESS-VOICE/DATA	48	1.48	1	2.08
SSN INTERMACHINE-VOICE/DATA	436	3.96	48	11.01
DATA EXTENSION-VOICE GRADE	42	3.95	2	4.76
PROTECTION RELAY-VOICE GRADE	0	.00	0	.00
TELEPHOTO AND FACSIMILE	0	.00	0	.00

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PROVISIONING  
3RD QTR, 2001  
SPECIAL SERVICES  
NON-AFFILIATED

PAGE 2 OF 2

	TOTAL ORDERS	1 AVERAGE INTERVAL	2 DUE DATE MISSED	2 % MISSED
	-----	-----	-----	-----
DEDICATED PROGRAM AUDIO				
PROGRAM AUDIO 200-3500HZ	2	1.00	0	.00
PROGRAM AUDIO 100-5000HZ	0	.00	0	.00
PROGRAM AUDIO 50 -8000HZ	8	2.00	2	25.00
PROGRAM AUDIO 50 -15000HZ	5	3.60	1	20.00
DEDICATED VIDEO				
TV CHANNEL 15KHZ	51	.00	0	.00
TV CHANNEL 5KHZ	0	.00	0	.00
DEDICATED DIGITAL				
DIGITAL VOICE CIRCUIT	7	4.57	1	14.29
DIGITAL DATA 2.4KBS	258	4.88	60	23.26
DIGITAL DATA 4.8KBS	13	12.54	0	.00
DIGITAL DATA 9.6KBS	205	13.12	23	11.22
DIGITAL DATA 19.2KBS	1	4.00	0	.00
DIGITAL DATA 56KBS	6327	5.65	372	5.88
DIGITAL DATA 64 CCC KBS	2256	7.54	172	7.62
DEDICATED HIGH CAPACITY DIGITAL				
1.544 MBS	25097	65.76	2092	8.34
3.152 MBS	0	.00	0	.00
6.312 MBS	0	.00	0	.00
44.736 MBS	934	34.62	73	7.82
GT 45 MBS	1	1.00	0	.00
DEDICATED ALERT TRANSPORT	0	.00	0	.00
DEDICATED DERIVED CHANNEL	0	.00	0	.00
DEDICATED NETWORK ACCESS LINK	0	.00	0	.00

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ONA  
SOUTHWESTERN BELL TELEPHONE  
MAINTENANCE  
3RD QTR, 2001  
SPECIAL SERVICES

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	AFFILIATED		NON-AFFILIATED	
	TOTAL	AVERAGE	TOTAL	AVERAGE
	TROUBLES	HOURS	TROUBLES	HOURS
	-----	-----	-----	-----
CIRCUIT SWITCHED LINE				
BUSINESS LINE NON	0	.00	0	.00
BUSINESS LINE DES	0	.00	0	.00
PBX	0	.00	4953	5.57
CENTREX	0	.00	9867	2.41
WATS	0	.00	15	11.16
MOBILE	0	.00	0	.00
FEATURE GROUP A	0	.00	38	8.77
FOREIGN EXCHANGE	41	5.49	601	10.96
COIN	5149	29.23	837	24.01
CIRCUIT SWITCHED TRUNK				
FEATURE GROUP B	0	.00	0	.00
FEATURE GROUP D	0	.00	0	.00
DID (TRUNK)	1	35.17	1781	9.24
DID (LINE)	0	.00	299	11.31
PACKET SWITCHED SERVICES (X.25 AND X.75)				
PACKET DDD ACCESS	0	.00	0	.00
PACKET SYNCHRONOUS ACCESS	0	.00	0	.00
PACKET ASYNCHRONOUS	0	.00	45	11.23
DEDICATED METALLIC				
PROTECTION ALARM	0	.00	168	13.95
PROTECTION RELAYING	0	.00	0	.00
CONTROL CIRCUIT	0	.00	54	9.46
DEDICATED TELEGRAPH TRUNK				
TELEGRAPH GRADE 75BPS	0	.00	2	1.27
TELEGRAPH GRADE 150BPS	0	.00	11	11.37
DEDICATED VOICE GRADE VOICE				
NON-SWITCHED LINE	0	.00	413	9.09
VOICE SWITCHED LINE	11	1.63	263	10.67
VOICE SWITCHED TRUNK	0	.00	115	6.04
VOICE AND TONE	0	.00	3	18.29
DATA LOW SPEED	0	.00	740	6.63
BASIC DATA/VOICE	19	3.55	2720	5.55
PSNA-VOICE/DATA TIE TRUNK	0	.00	106	6.52
SSN ACCESS-VOICE/DATA	0	.00	10	6.68
SSN INTERMACHINE-VOICE/DATA	0	.00	30	12.16
DATA EXTENSION-VOICE GRADE	14	3.37	751	4.20
PROTECTION RELAY-VOICE GRADE	0	.00	129	7.68
TELEPHOTO AND FACSIMILE	0	.00	4	3.44

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MAINTENANCE  
3RD QTR, 2001  
SPECIAL SERVICES

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	AFFILIATED		NON-AFFILIATED	
	TOTAL	AVERAGE	TOTAL	AVERAGE
	TROUBLES	HOURS	TROUBLES	HOURS
	-----	-----	-----	-----
DEDICATED PROGRAM AUDIO				
PROGRAM AUDIO 200-3500HZ	0	.00	15	8.90
PROGRAM AUDIO 100-5000HZ	0	.00	15	6.61
PROGRAM AUDIO 50 -8000HZ	0	.00	42	8.38
PROGRAM AUDIO 50 -15000HZ	0	.00	28	10.56
DEDICATED VIDEO				
TV CHANNEL 15KHZ	0	.00	6	4.76
TV CHANNEL 5KHZ	0	.00	1	7.60
DEDICATED DIGITAL				
DIGITAL VOICE CIRCUIT	0	.00	116	16.00
DIGITAL DATA 2.4KBS	0	.00	925	4.08
DIGITAL DATA 4.8KBS	0	.00	193	3.04
DIGITAL DATA 9.6KBS	0	.00	836	4.86
DIGITAL DATA 19.2KBS	0	.00	15	239.81
DIGITAL DATA 56KBS	0	.00	5032	4.19
DIGITAL DATA 64 CCC KBS	1	1.12	776	3.25
DEDICATED HIGH CAPACITY DIGITAL				
1.544 MBS	0	.00	12961	.72
3.152 MBS	0	.00	2593	3.07
6.312 MBS	0	.00	21	.82
44.736 MBS	0	.00	717	3.18
GT 45 MBS	0	.00	3	2.41
DEDICATED ALERT TRANSPORT	0	.00	0	.00
DEDICATED DERIVED CHANNEL	0	.00	0	.00
DEDICATED NETWORK ACCESS LINK	0	.00	0	.00